

members as well as external members from industry and other HE institutions. The Panels' Review Reports were informed by the departments' self-evaluation reports, the evidence files and interviews with departmental staff, service department staff, the Head of Department, students and other parties, such as the examinations office. Based on recommendations by the Panels, the departments are currently in the process of developing and implementing improvement plans. In 2016/17 the programmes offered by the departments in the Faculties of Natural Sciences and Engineering will be reviewed.

Accreditation of Programmes

MUT is on a fast developmental track. One clear indicator is that in 2015 a number of programmes, and in particular post-diploma programmes received clearance by the Department of Higher Education: Advanced Diploma in Agricultural Extension and Community Development, Advanced Diploma in Agriculture in Crop Production, Advanced Diploma in Agriculture in Animal Production, Master of Nature Conservation, Diploma in Local Government Finance.

Also, a number of programmes were accredited by the Higher Education Quality Committee (part of the Council on Higher Education). This included some postgraduate programmes: Bachelor of Science in Medical Laboratory Science and the Master in Nature Conservation, as well as some post-diploma programmes: Advanced Diploma in Nature Conservation, Advanced Diploma in Office Management and Technology. The Advanced Diploma in Nature Conservation will replace the BTech in Nature Conservation, and will be offered from 2016 onwards.

MUT was notified of the registration on the National Qualifications Framework (NQF) of the Advanced Diploma in Human Resource Management and the Advanced Diploma in Marketing Approval of funding was received for both programmes. These programmes will be offered from 2016 onwards. Also the Bachelor in Environmental Health Programme was registered on the NQF. Because of the extensive preparation needed to prepare the successful offering of this programme, the programme will be offered from 2017 onwards.

MUT continues to develop programmes at both undergraduate level and postgraduate level. The QMD provides the quality assurance assistance in these development and accreditation processes.

In order to retain the accreditation of professional bodies, the QMD conducts a pre-visit review of departments prior to the visits by professional bodies. In August 2015 QMD worked with the Department of Construction and Project management in preparation for the visit of the SACPCMP professional body. QMD also assisted in the preparation for the visit by the Health Professions Council of South

Africa (HPCSA) when they came for a site visit of the Department of Biomedical Sciences.

Client Satisfaction Surveys (User Surveys)

Client satisfaction surveys scan whether the university's clients are satisfied with the programmes and activities offered by MUT. These surveys provide crucial input into the further development of programmes and courses.

With the Evasys software now available, in 2015 the QMD rolled out **Student Surveys** to all programmes as a way to enquire about students' opinions regarding their modules, facilities, learning materials, staff. These surveys aim to provide input to departments for further development and enhancement of their programmes. The surveys were conducted in April 2015 and September 2015. The reports were sent to the individual lecturer and their Heads of Department for reflection and action.

In April 2015 the QMD conducted the annual **Graduate Survey** to ask for the graduates' opinions about their experiences at MUT, their suggestions for improvement and development of MUT, the graduates' employment and study status. The Graduate Survey 2015 made use of the Evasys software. The **Graduate Survey 2014** Report was distributed amongst graduates, staff and invitees during the April 2015 graduation ceremony.

The **2014 Employers' Satisfaction Survey Report** was distributed amongst staff and other interested parties. Annually the QMD and the Directorate of Co-operative Education jointly conduct this survey as part of the University's broad aim of maintaining a symbiotic relationship between the University and Industry that benefits both partners. The survey aims to solicit the employers' views about the expected and actual quality and professionalism of students that MUT places with Industry during their period of Work Integrated Learning.

Institutional Reporting to the Council on Higher Education (Facilitated By Qmd)

2011 AUDIT

In October 2015 MUT submitted the final report to the CHE in which it gave an account of the activities undertaken to respond to the recommendations in the 2012 Audit report. This report was based on the many submissions of the activity owners responsible for the implementation of the Institutional Improvement Plan. The response of the CHE was that *"The committee was very impressed by the great care, attention to detail and thoroughness shown in putting together the report. It was also impressed by the honesty, sense of engagement, transparency and reflective capacity that were evident in the report. Overall, the committee is very pleased that a great deal of progress has been made in addressing the recommendations in the audit report"*.